

SailSAFE

Our **Health & Safety Plan** for guests & crew



cruiseco
The Cruise Specialists



coralexpeditions
AUSTRALIA'S PIONEERING CRUISE LINE



Welcome to our SailSAFE Plan

As we prepare to restart operations and do so safely, we understand the new environment that the presence of COVID-19 has created. As always, it is our priority to keep our guests and crew safe while travelling with us. We want our guests and crew to have the greatest confidence that their safety and wellbeing have been thoroughly considered.

To this end, we have put in place a range of measures and protocols to manage our expeditions in a world in which COVID-19 exists. We have partnered with **Respond Global**, an specialist medical advisory agency, to assist us in developing a prevention and response system that is among the most thorough in the world.

Our plan focuses on prevention, to target a 100% COVID free environment when we set sail. We will implement a three-tiered medical screening protocol which includes testing for COVID-19, and will ensure that everyone on board will have passed through this screening process. This prevention protocol will be supported by strict onboard mitigation actions and an approved response plan.

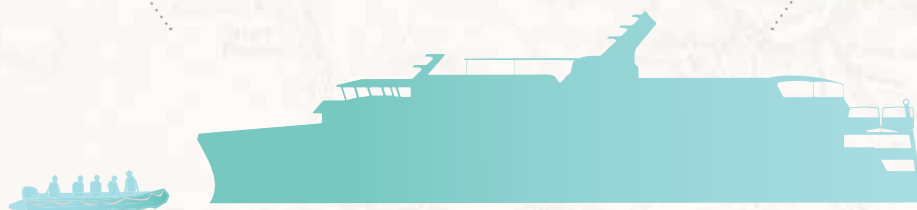
This plan will be supported by new Standard Operation Procedures, developed for each vessel with cruise specific requirements. We have maintained a high standard of safety and guest comfort for over 35 years - a record we are proud of.

We trust this SailSAFE Plan offers you peace of mind as you plan your explorations of Australia's coastline, and then the world, with Coral Expeditions.

Thank you for your support and we look forward to welcoming you onboard soon.



Mark Fifield
Group General Manager - Director



Specialist Medical Experts, Respond Global

Respond Global provides solutions to health-related emergencies by empowering national and international organisations to deliver an effective, appropriate local response, when needed, supported by field-tested technical expertise. Their focus is on delivering customised programmes.

Respond Global possess a unique blend of public health, disease outbreak, water and sanitation and maritime expertise, recently applied to numerous COVID-19 related response efforts. Respond Global has been actively involved in the COVID-19 response at the national and international levels including managing cruise ship COVID-19 outbreaks and implementing treatment and quarantine plans.

Respond Global are currently working with the world's leading public health experts in advising company boards internationally on how to re-establish their businesses post-COVID-19.



Our Accreditations



SailSAFE | Our Health & Safety Plan for guests & crew

SMALL SHIP EXPEDITIONS

REMOTE
NATURE-BASED
EXPEDITIONS

AUSTRALIAN
CREW & GUESTS

FEWER THAN
100 GUESTS

PREVENTION ACTIONS



VISIT YOUR GP
to complete
your health
declaration



REDUCE RISK
with 7 days
of isolation
pre-cruise



TRAVEL SAFE
wash hands,
wear a mask,
and distance



COVID-19 TESTING
and briefing
pre-boarding



BOARD
if medically
cleared to
travel

PREPARE: 7 days before departure

ARRIVE: 24 hours before departure

MITIGATION ACTIONS



DISTANCING
open space on
ship & shore



MEDIC
onboard +
temperature
testing



SANITISATION
new medical-grade
protocols



TRAINING
for crew



TRANSFERS
for guests to
meet vessel



FOOD SAFETY
program and
no buffets
onboard



HAND HYGIENE
stations and
equipment provided



SHORE VISIT
protocols in
remote locations

RESPONSE ACTIONS



COVID RESPONSE PLAN
medically developed and
Government approved
in event of any incident



CLEAR COMMUNICATION
to guests onboard and
shore support authorities

ENJOY A SAFE & MEMORABLE AUSTRALIAN EXPEDITION.

Before You Cruise:

7 Days - 24 Hours Before Departure

All guests and crew must complete our pre-screening process.



1. LEVEL ONE SCREENING: VISIT YOUR GP

Your GP will be asked to complete the detailed questionnaire which Coral Expeditions will have supplied to you. This Level One medical should be conducted seven days prior to the departure of your expedition.

Once completed, the questionnaire will be sent to Coral Expeditions' medical practitioners to complete at Level Two screening prior to boarding.

2. REDUCE RISK: SELF-ISOLATE BEFORE YOUR CRUISE

We ask that all guests and crew self-isolate to the extent possible between their GP visit and arriving at the departure point of their cruise. We suggest the following approach:

- Conduct only essential activities outside of your home
- Limit your exposure to indoor public spaces or transport
- Avoid large social gatherings.

3. TRAVEL SAFE TO YOUR DEPARTURE PORT

To reduce the risk of exposure to COVID-19 as you travel to your cruise departure port, our recommendations include wearing a mask whilst travelling in public transport and in terminals, wash hands regularly, and physical distance in public spaces.

4. LEVEL TWO SCREENING & CLEARANCE TO TRAVEL

Guests must arrive at the departure port 24 hours prior to departure.

The Level Two health screening will be performed by a Coral Expeditions medical practitioner at the departure port for your cruise 12-24 hours before departure. We will designate a venue for pre-boarding check in and health screening, which will provide both physical distancing and privacy.

Your pre-boarding health screening will complete your health questionnaire and include a COVID-19 PCR test. This test involves some small discomfort in gathering a nose and throat sample, but lasts only a matter of moments. Results will be lab-tested and confidentially provided to the medical practitioner and the individual. A negative test will be required for travel for both guests and crew.

At check-in guests will also sign a travel declaration acknowledging completion of pre-screening steps.

If there are any significant health concerns raised at Level One or Level Two screening, guest/s will be asked to postpone their expedition or a refund offered if required. Health concerns include a positive result on the COVID-19 test or detected symptoms.

5. GROUP TRANSFERS TO VESSEL

To maintain the safe travel environment, we will provide transfers to the vessel for all guests. These transfers will undergo hygiene and sterilisation protocols as required, to maintain your safety at all times.

During Your Cruise

While our focus is on prevention of COVID-19 from crossing the barrier to the ship, mitigation actions on board have also formed a large part of our SailSAFE program. Below is an overview of what you can expect on board to keep you safe.



LEVEL THREE SCREENING & MEDICAL STAFF ONBOARD

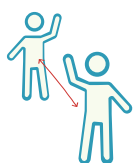
Voyages of 10 nights or longer will have a medical professional onboard to administer Level Three screening and for medical support. We have expanded our medical equipment onboard.

Level Three Screening will include a daily stop at our health check station to report any changes in health and receive a touchless temperature test. On cruises longer than 10 nights, there will be an additional PCR test conducted approximately 5 days into the voyage.



HAND AND RESPIRATORY HYGIENE

Wash stations and Hand sanitizer throughout the vessel and masks will also be provided for all guests and crew if they become unwell or for those that choose to wear them onboard.



PHYSICAL DISTANCING ONBOARD

Onboard physical distancing will involve ensuring each guest or guest group has sufficient space during dining, lectures, and excursions. Our vessels are naturally spacious, but we will manage common spaces to provide the distancing equivalent to 4sqm per person in doors and separation of 1.5 metres. We will minimise the movement of large groups of people using staggered calls by deck or cabin number to group functions such as lectures and meals. For dining, expect to see both indoors and al fresco options. When going ashore aboard the Xplorer tenders, a safe distance between groups and multiple tender trips will be provided.



ENVIRONMENTAL CLEANING & DISINFECTION PROCEDURES

Objects that are touched frequently like banisters and door handle will be cleaned and disinfected a minimum of 4 times daily. All surfaces will be cleaned in a two-part approach designed to rapidly act against COVID-19.

We will implement ways to minimise exposure to soiled laundry: for shorter cruises guest laundry services will be discontinued, while for longer cruises laundry bags that can be washed will be used.

Our crew will wear PPE for any work activities that have higher risk.

Ventilation System

Coral Expeditions has a modern air resupply system with high levels of filtration and options for fresh air supply. Additionally, treatment protocols through use of bactigas or similar antibacterial treatment will be used. For medical facilities, independent ventilation systems are installed.

Stores & Luggage Handling

Thorough environmental cleaning for items including luggage will occur during or prior to embarkation. Stores will be misted with virucidal disinfection spray before handling.



DINING SERVICE

We hold HACCP certification, and uphold the highest standards of food safety and quality. Our dining service will no longer include buffets. Instead, enjoy family style dining, table platters or table service.

CONTACT RECORDING & TRACING PROTOCOLS

Contact tracing is an essential element of managing COVID-19 and generally it is considered that those onboard are contacts of one another. You may be asked to record close contact in diary format of face-to-face contact for 15 minutes or more or sharing an enclosed space for more than two hours.

RISK ASSESSMENT OF PORT VISITS

Risk assessment for port visits will be developed prior to each cruise and adjusted in real time as needed. Port visits may be changed or altered as required to remove exposure to shore-side hotspots or suspected outbreaks.

STAFF TRAINING

We will ensure all staff receive comprehensive training on this plan and corresponding responsibilities. Each ship and crew will undertake scenario based, practical training to ensure protocols are understood and practiced, including training on PPE use.

Response Plan

Medically developed and government approved protocols



We have developed, in association with our medical partners, a comprehensive Covid response plan if a suspected or confirmed case occurs onboard

- Medical care of the patient including isolation, confirmation test, and ongoing care in medical facility - oxygen and medical equipment will surpass the required standard
- Isolation of patient's close contacts with regular health checks
- Clear communication to guests that are well and shore-side support and authorities
- Immediate organisational response activation
- Shore-side support protocols, including returning to port, onshore medical care, and deep-cleaning of vessel.



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